



## Introducing the UnitedHealthcare® HouseCalls Program.

At UnitedHealthcare, we want to help you live a healthier life so you can continue to do the things you love and maintain an independent lifestyle.

HouseCalls is a special program designed to help you stay on top of your health by providing an in-home health and wellness visit by an advanced practice clinician. This annual visit is provided at no additional cost to you. HouseCalls is for everyone, even if you are healthy and regularly see your doctor.

### Why should I have a HouseCalls visit?

There are many advantages of a HouseCalls visit including:

- 45–60 minutes of one-on-one attention with your clinician
- No travel for the appointment
- No waiting in the doctor's office
- An extra layer of care — HouseCalls is in addition to the care received from a Primary Care Provider
- A \$15 gift card
- An evaluation of any safety risks in the home
- Coordination of any additional care you may need

### How does this work with my doctor?

HouseCalls isn't meant to take the place of your regular doctor visits. In fact, it's designed to help your doctor. In addition to a health evaluation and important screenings, during your in-home visit, you'll make a plan with the clinician. You'll be able to ask about any health concerns and get help identifying any questions you may want to ask your doctor. Plus, a summary of your visit will be sent to your doctor so that he/she has this additional information regarding your health.



## We're here to help.

HouseCalls is here to help you find ways to stay healthy, or even improve your health from the comfort of your home. We offer day, evening and weekend appointments. And there's no co-pay for a HouseCalls visit.



If you're already a member, schedule a HouseCalls visit today by calling **1-866-447-7868**, TTY **711**, 8 a.m. to 8:30 p.m. ET, Monday through Friday.



If you'll be a member soon and you have questions, call **1-877-596-3258**, TTY **711**, 8 a.m. to 8 p.m. local time, Monday through Friday.

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Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the member toll-free phone number listed on your ID card.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。