## Find a doctor online

We believe that finding a doctor online is one of the top reasons many of you visit our website. That's why we keep working on our Find a Doctor tool to make it better. Here's how you can get information about doctors in your area.

## For members

- 1. Log in to empireblue.com and select the coverage type you wish to view. Click on Continue to view your homepage.
- 2. Under **Useful Tools** on the right, click on **Find a Doctor** and choose what kind of doctor or health professional you want to find.
- 3. Enter your city and state or zip and click on Search.
- More info about skills and training is available for most providers. You can see this info by clicking on their name in the directory.

If you don't know your health plan name or are getting ready to join a new plan, please talk to your company's benefits administrator or human resources staff.



## For non-members

- 1. Go to empireblue.com.
- 2. Click Find a Doctor.
- 3. Follow the instructions to search for a doctor that's right for your needs.
- 4. If you're considering joining a plan, choose the type of plan and click on **Search**. This will show you the in-network doctors for the plan.
- 5. More info about skills and training is available for most providers. You can see this info by clicking on their name in the directory.

If you're interested in a Consumer Driven/Lumenos Plan, such as HRA, HIA or HSA, choose Browse and select my plan instead. Choose Preferred Provider Organization from the type of plan drop-down, then choose

If you are searching for a provider out of state, please go to the Advance Search options and on the Insurance Plan information tab update your plan to reflect National PPO / BlueCard PPO to ensure the largest list of providers are given to you.

If Empire is your pharmacy benefit administrator, please always choose the National PPO/BlueCard PPO plan when searching. This will give you a longer list of providers, and pharmacy access is not limited by your medical plan.

When searching for a vision or dental provider, select Find a Doctor, then select Vision or Dental and follow the prompts on the screen.

To search for doctors, hospitals, pharmacies and more from your mobile device, go to empireblue.com. Or download our free app from the App Store or Google Play.

